GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:5186
ANSWERED ON:21.12.2000
MEDICAL FACILITIES TO PASSENGERS .
PUTTASWAMY GOWDA

Will the Minister of RAILWAYS be pleased to state:

(a) the steps taken by the Government to provide medical assistance to the passengers at various railway stations of Delhi;

(b) whether no doctors have been posted at the important railway stations in general and at Hazrat Nizamuddin in particular; and

(c) if so, whether the Government propose to deploy doctors round the clock at various railway stations in Delhi?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

(a) to (c) A statement is attached.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) to (c) OF LOK SABHA UNSTARRED QUESTION NO. 5186 BY SH PUTTA SWAMY GOWDA TO BE ANSWERED ON 21.12.2000 REGARDING MEDICAL FACILITIES TO PASSENGERS.

(a) (a) to (c): The Railways primarily provide total medical care to the railway beneficiaries. However, as a goodwill gesture passengers are provided medical facilities in emergencies. Each Railway Station of Indian Railways is provided with first aid boxes. Besides this, the Station Master of each Railway Station maintains a list of all the medical facilities available in the vicinity of the Railway Stations. This list includes names of both railway doctors and private medical practitioners as also of nearest hospitals along with their addresses and telephone numbers. The list is periodically updated. During emergencies, station masters have instructions to summon the railway medical officer ` on call` for this purpose or the earliest available non-railway doctor from the above list for attending to a passenger requiring emergency medical aid. Besides this, 158 model `A` stations are earmarked for providing augmented first aid boxes with broader range of medicines which are under implementation. A pilot project to provide exclusive chemist shops at nine railway stations such as Chatrapati Shivaji Terminus (CSTM), Mumbai Central, Howrah, Sealdah, New Delhi Gorakhpur, Guwahati, Chennai and Secunderabad is under consideration. The licensees of these chemist shops are expected to provide a qualified doctor in busy hours at their establishments.